



# Supporting Communities

Empowering Society

**We Build Strong, Cohesive Communities**

**Impact Report**  
**Mid & East Antrim**  
2017-18

## What We Do

We are an independent charitable organisation with nearly 40 years' experience of championing tenant and community participation through developing groups, supporting active citizenship and building cohesive communities.

As the only independent body in the NI social housing sector, we aim to deliver essential services to all parts of the community at the highest level without prejudice.

We improve community engagement, confidence, sustainability and inclusiveness, thus ensuring the delivery of better and more responsive services.

## Social Impact (SROI)

We have used the Social Value Engine online tool (<https://socialvalueengine.com>), which enabled us with independent support, led by Rose Regeneration who developed the Social Value Engine, to identify a monetary value to represent the social impact created by our services, with our stakeholders.

To ensure maximum engagement and participation we did this intensively in the Mid and East Antrim Area, thus providing a lens on one of our 13 areas of operation through which to demonstrate our social value.



For every **£1** invested, **£9.55** of social and economic value is returned



**55**  
Members  
Groups



**45,000**  
Volunteer  
Hours  
Generated



**14,000**  
People  
Benefitting

# Stakeholder Outcomes

- Improved efficiency and dynamism of the community and voluntary sector.
- Improved leadership and empowerment for individuals in the community.
- More substantive links between organisations and service providers.
- Strengthened public and civic engagement.
- Improved life satisfaction.
- Improved social inclusion and access to community resources.
- Increased volunteering and potential for greater community participation and development.
- Reduction in crime.



**£7,091,225**  
of Social Value Achieved\*

## BIG Improvements

- Improved efficiency and dynamism of the community and voluntary sector: **380 volunteers.**
- Strengthened public and civic engagement: **338 people.**
- Improved leadership and empowerment for individuals in the community: **230 leaders.**
- Improved life satisfaction: **13,850 residents.**
- More substantive links between organisations and service providers: **19 organisations.**
- Improved social inclusion and access to community resources: **2,028 people.**
- Increased volunteering and potential for greater community participation and development: **338 volunteers.**
- Reduction in crime: **6,000 residents.**

\*Impact categorised against the domains in the Bristol Accord:  
[http://www.eib.org/attachments/jessica\\_bristol\\_accord\\_sustainable\\_communities.pdf](http://www.eib.org/attachments/jessica_bristol_accord_sustainable_communities.pdf)